

# UMNO EDUCATION DAY AGENDA

Thursday, October 14, 2004

Holiday Inn - Yorkdale  
Toronto, Ontario

## THEME: 15 Years of Utilization Management

| TIME        | SESSION  |
|-------------|--|
| 1:00 - 1:30 | Registration and Coffee  |
| 1:30 - 1:45 | <i>Welcome , Opening Remarks</i><br>Keary Fulton-Wallace, Utilization Mgt Coord, Huron Perth Healthcare Alliance   |
| 1:45 - 2:30 | <i>Utilization Management – Evolution &amp; Tools of the Trade</i><br>Ellen Whittingham, Utilization Manager, Queensway Carleton Hospital<br>(one of founding members of UMNO)   |
| 2:30 - 2:50 | <i>Celebration (Champagne) Break &amp; Networking</i>  |
| 2:50 - 3:45 | <i>Panel discussion : Where UM has been and where it is going</i><br>Avanthi Goddard, Principal Consultant, Avanthi Goddard & Associates:<br>UMNO Chair, 1990 - 1993<br><br>Debbie Dulisse, Health Information Analyst, Sault Area Hospitals: UMNO Chair, 2000 - 2002<br><br>Anthony Hoad-Reddick, Mgr Health Information & Decision Support, Southlake Regional Centre: UMNO Chair, 1990/00<br><br>John Lott, Director, Information Analysis, Kingston General Hospital   |
| 3:45 - 4:30 | <i>Panel Discussion: Future of Utilization Management</i><br>John Sexton, Senior Partner, Canadian Healthcare Management<br><br>Dexter Jones, Director Decision Support, St.Mary's General Hospital: UMNO Chair 2004/05<br><br>Gary Spencer, Director of Planning Decision Support, William Osler Health Centre<br><br>Helen Whittome, Team Lead, Information Management Unit, MoHLTC: UMNO Chair 1998/99  |
| 4:30 - 5:30 | <i>Wine &amp; Cheese Reception Networking</i>  |
| 6:00 - 9:00 | <i>15<sup>th</sup> Anniversary UMNO Dinner</i><br>Keynote Speaker: Brian Golden, Sandra Rotman Chaired Professor in Health Sector Strategy at the University of Toronto and The University Health Network<br>Director, Centre for Health Sector Strategy, Professor of Strategic Management<br>Joseph L. Rotman School of Management and Professor of Health Policy, Management and Evaluation, Faculty of Medicine, University of Toronto<br><br><b>Aligning the Stars: Using Systems Thinking to (Re)Design Accountability into a Humane Health System</b> |