

# UMNO EDUCATION DAY AGENDA

Friday, October 15, 2004

Holiday Inn - Yorkdale  
Toronto, Ontario

**THEME: 15 Years of Utilization Management - where we are going?**

| TIME          | SESSION   |
|---------------|---|
| 8:30 - 9:00   | Registration and Coffee   |
| 9:00 - 9:45   | <b><i>How to Make the Utilization Management an Effective Process</i></b><br>Keynote Speaker: Michael Stewart, St. Michael's Hospital |
| 9:45 - 10:45  | <b><i>Effective UM Strategies- Member Sharing/Story Telling</i></b><br>Groups to brainstorm with one facilitator per group            |
| 10:45 - 11:10 | Networking  |
| 11:10 - 12:00 | <b>MoH Update (20 min)</b><br><i>Helen Whittome, MoH Liaison for UMNO</i>   |
|               | <b>CIHI Update(20 min)</b><br><i>Cristina Mihelic, CIHI Liaison for UMNO</i>  |
|               | <b>JPPC Update (15 min)</b><br><i>Howard Baker, JPPC Liaison for UMNO</i>   |
| 12:00 - 13:00 | Lunch   |
| 13:00 - 14:30 | <b><i>Best Stories to be Presented by Each Group</i></b><br><i>Each group presents one best story</i>                                 |
| 14:30 - 15:00 | <b>UMNO Executive Update (15min)</b><br><i>Dexter Jones, Chairperson UMNO</i>   |
|               | <b>OHA Update (15 min)</b><br><i>Andrea Gabber, OHA Liaison for UMNO Executive</i>  |
| 15:00 - 15:45 | <b><i>Effective Utilization Management Using an Online Tool</i></b><br>John Lott, Kingston General Hospital                           |

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